



Maureen Laflin, principal at Laflin Mediation, began conducting zoom mediations or a hybrid version of the full process five years before the pandemic necessitated virtual proceedings. She began using zoom in 2015 as a tool to accommodate participants' schedules, needs and financial concerns. When the pandemic hit, she shifted all of her mediations and trainings to zoom.

Professor Emerita Maureen Laflin taught at the University of Idaho College of Law for 29 years, retiring in July 2020. During her tenure at UI, she directed the College's skills program, which included managing the weeklong Trial Advocacy Program, supervising the Appellate Clinic and subsequently creating and running the Mediation Clinic. She taught a variety of dispute resolution courses at UI and at the Strauss Institute for Dispute Resolution at Pepperdine School of

Law.

In 1997, Laflin established and directed the Northwest Institute for Dispute Resolution to meet the growing demand for high quality dispute resolution training in the Northwest. Two years before the pandemic forced shutdowns throughout much of the country, the Institute offered a two day zoom mediation training. But the bar wasn't ready for online mediation in 2018, and the course was ultimately canceled due to insufficient enrollment.

Maureen has presented nationally on the topics of civil and criminal mediation, mediation ethics, and mediation privilege. She served on the ABA Dispute Resolution's Mediator Ethical Guidance Committee as well as multiple Idaho state and federal committees drafting rules for civil and criminal mediation.

Although she officially retired from UI in 2020, she continues to serve as a mediator, hearing officer, trainer and dispute resolution consultant. In November 2019, she was elected to Moscow City Council.